

Insurance Policy Overview

Coverage Requirements and Guidelines

Current Insurance Requirements

Important Notice

All drivers must maintain valid personal insurance coverage that meets local regulatory requirements. Swift! does not currently provide primary insurance coverage.

Minimum Coverage

- ✓ Comprehensive vehicle insurance
- ✓ Public liability coverage
- ✓ Passenger liability coverage
- ✓ Third-party coverage

Documentation

- ✓ Valid insurance certificate
- ✓ Policy documentation
- ✓ Coverage declarations
- ✓ Payment receipts

Future Insurance Benefits

Upcoming Partnerships

Swift! is developing partnerships with leading insurance providers to offer drivers comprehensive coverage options at preferential rates.

Planned Benefits

- ✓ Discounted rates for Swift! drivers
- ✓ Specialized coverage packages
- ✓ Flexible payment options
- ✓ Extended coverage options

Additional Features

- ✓ Streamlined claims process
- ✓ 24/7 claims support
- ✓ Digital policy management
- ✓ Accident assistance

Claims Process

Incident Reporting

- ✓ Report via Live Chat immediately
- ✓ Document all damages
- ✓ Collect witness information
- ✓ File police report if needed

Required Documentation

- ✓ Incident report
- ✓ Photos of damage
- ✓ Police report number
- ✓ Witness statements

Security Integration

Security Features

Swift! provides comprehensive security features to complement insurance coverage:

Active Security

- ✓ 24/7 incident monitoring
- ✓ Emergency response system
- ✓ Real-time tracking
- ✓ Panic button feature

Preventive Measures

- ✓ Route optimization
- ✓ Risk area alerts
- ✓ Safety guidelines
- ✓ Regular security updates

Support & Contacts

Primary Support

Live Chat Support (Available 24/7)

Security & Insurance Queries

Email: security@swift.co.za

Emergency Response

Use the in-app emergency button for immediate assistance in critical situations.