

Privacy Policy

Data Collection, Usage, and Protection Guidelines

Introduction

This Privacy Policy explains how Swift! collects, uses, protects, and manages your personal information. By using our platform, you consent to the data practices described in this policy.

Important Notice

This policy is a legally binding document that outlines your rights and our responsibilities regarding your personal data.

Data Collection

Identity Information

- Full name
- Contact details
- Driver's license
- Professional permits
- Vehicle information

Platform Data

- Location data
- Trip information
- Performance metrics
- Payment details
- Communication logs

Technical Data

- Device information
- IP addresses
- Login records
- App usage data
- System logs

Data Usage & Purpose

Data Type	Primary Purpose	Legal Basis
Personal Information	Account verification and management	Contractual necessity
Location Data	Trip management and safety	Legitimate interest
Financial Information	Payment processing	Contractual necessity
Performance Data	Service quality management	Legitimate interest

Data Protection Measures

Technical Security

- End-to-end encryption
- Secure data storage
- Access controls
- Regular security audits

Operational Security

- Staff training
- Access monitoring
- Incident response plans
- Regular assessments

Your Rights

Data Subject Rights

- Right to access your personal data
- Right to correct inaccurate data
- Right to data portability
- Right to delete certain data
- Right to restrict processing
- Right to withdraw consent

Exercising Your Rights

To exercise any of these rights, please contact us through:

- Live Chat support (preferred method)
- Email: security@swiift.co.za

Data Sharing & Third Parties

Data Sharing Policy

We share data only when necessary for service provision or when legally required.

Necessary Sharing

- Payment processors
- Security providers
- Insurance partners
- Legal authorities

Third Party Requirements

- Data protection agreements
- Security compliance
- Access limitations
- Confidentiality obligations

Privacy Inquiries

For any privacy-related questions or concerns:

- Use Live Chat support (preferred method)
- Email: security@swiift.co.za

This Privacy Policy was last updated on December 2024. We reserve the right to modify this policy at any time, with notice to users.